**Elicitation workshop meeting summary**

**Team:** Hackelite

**Attendees**:

1.Uday Vandanapu

2.Sahithi Regalla

3.Kavya Jangapalli

4.Durga Devi Pampani

5.Pendyala Pranay

6.Hemanth Janapala

7.Karthik Setti

8.Vaishnavi Adapa

9.Mounika Eddala

**Agenda**: To refine and exchange the project specifics with paired project teams.

Our paired team is Tech Geeks, we have exchanged the project proposal of both teams and being a stakeholder Tech Geeks team have reviewed our existing system and asked some questions regarding our implementation and provided some suggestions.

Following prospects are discussed with Tech Geeks as a Stakeholder:

1. Verifying the authenticity of Registered Users.

Question by stakeholder: They asked how you are going to discard the fake users if they just sign up with fake/spam email.

We accepted the suggestion/question asked by Stakeholder.

Solution: User registration process requires a valid ID (driving license/passport/state id) for verification. As this is mandatory requirement, every user needs to submit a valid id to move ahead with the registration process. So, if the information provided by user is invalid, they are not eligible to sign up.

2. Handling of Unstable network.

Question by stakeholder: what happens when user is unable to place/track the order in case of a limited network connectivity at their end.

We accepted the suggestion/question asked by Stakeholder.

Solution:

1.If a user is having connectivity issues to share the location or track order on the website then they are provided with an option to request the status via message or phone call.

2.Another solution we plan to implement is to make an order by phone call for registered users, for placing order user needs to tell the user id and security question (place of birth, hobby etc.).

3. Creation of a Mobile app over a website.

Question by Stakeholder: Stakeholder suggested creating a mobile app instead of website, as user won’t carry the laptop all the time.

We have deferred the idea to develop a mobile app instead of website.

Solution: web application we are going to implement is user friendly web application, we can access through mobile phone. Initially we want to develop a website, if it works as expected then we can implement a mobile application when provided with sufficient resources.

4. Profitability of the application.

Question by Stakeholder: How are you planning to gain profits for the online fuel delivery service.

We have accepted the query and provide the future scope planned in this regard.

Solution: Once the solution is implemented, the plan is to collaborate with multiple fuel stations to sell their supplies on this platform and earn commissions. Users will be levied a service fee for the service offered.

As a future scope, we agreed upon providing option for users to enroll for membership card, which gives them additional privileges and a nominal amount will be charged for the same.

As a team, we have discussed the above points in the Elicitation workshop.